



MobilexUSA Report, Image and Billing Portal

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Customer Access

To access the MobilexUSA Customer Access web page, go to the MobilexUSA home page at www.mobilexusa.com and place the mouse over “Customer Access” menu option located at the bottom left side of the home page, click the “Results & Images” link.

The screenshot shows the MobilexUSA website. At the top, there is a logo for "Mobilex USA" with a blue circle containing a white 'M', followed by the text "a TridentUSA® company". To the right, the tagline "FAST. ACCURATE. RESULTS." is displayed. A navigation bar includes links for "About Mobilex", "Why MobilexUSA", "Services", "Careers", "Contact", and "Compliance". Below the navigation, a large image features a smiling man wearing a headset, working in an office environment. To his left, a sign reads "24 Hour Customer Service". On the right, a computer monitor displays a software interface. Further down the page, a section titled "Fast forward! MobilexUSA brings you the mobile technology of tomorrow — TODAY!" is visible. This section contains a paragraph about MobilexUSA's history and services, followed by a map of the United States with state abbreviations. At the bottom, there are sections for "Mission Statement", "Facility Contact Information", and "Results & Images", which is highlighted with a red box. Other options like "Order Entry", "CUSTOMER ACCESS", and "EMPLOYEE ACCESS" are also shown.

This will redirect you to the MobilexUSA Report, Image and Billing Portal login page at <https://support.mobilexusa.com/mxlive>

- Enter your User ID and Password and click LOGIN
 - If you do not have or have forgotten your user name and password please contact your Facility Administrator to create an account or reset your password.
 - If you have previously set your secret question and answer, you can reset your password using the “Forgot Password” link.

← → ⌂ https://support.mobilexusa.com/mxlive



The page shows a login form with fields for User and Password, a 'Forgot Password?' link, and a 'Login' button. To the right, there is a welcome message and information about account setup.

Welcome to the MobilexUSA On-Line System

This system provides the MobilexUSA Customers the ability to view and/or print their current cases

If you are a current MobilexUSA Customer please call 800.821.9236 to setup your account or [Click Here](#) to email a request.

MobilexUSA Report, Image and Billing Portal

- To enter the portal click “Agree” to the System Use and Consent agreement. If “Decline” is selected the user will be logged out.

← → ⌂ https://support.mobilexusa.com/mxlive



The page displays a heading 'System Use and Consent' followed by a detailed paragraph of text describing the user's responsibilities regarding patient data privacy and security.

System Use and Consent

Thank you for using the MobilexUSA Electronic Records System. By using our system to access our patient database, you agree to protect the privacy, maintain the confidentiality, and provide for the security of the patient information accessed, in accordance with all applicable federal, state and local laws and applicable business agreements that apply to this information, including but not limited to your responsibilities as a covered entity under the Health Insurance Portability and Accountability Act (HIPAA) privacy and security regulations, and the Health Information Technology for Economic and Clinical Health (HITECH) Act.

[Agree / Decline](#)

System Requirements

Viewer Requirements

- CPU: Intel Core2Duo CPU (E2140 or higher)
- Memory: DDR2 PC2-6400 2GB or higher
- HDD: SATA/SATA2 HDD (Faster is better)
- VGA: ATI Radeon HD 3850 512MB (or higher)
- LCD Monitors: 1280 x 1024 x 32bpp display or higher
- Fast Ethernet Network Interface Card
- Gigabit Ethernet Network Interface Card (optional)

Software requirements

INFINITT ULite Viewer uses HTML5 API. The recommended Browsers are as follows:

- Microsoft Internet Explorer 9.0 or higher
- Google Chrome 16.0 or higher
- Apple Safari 5.1 or higher

Web Applications

Four web applications can be enabled.

Administrator: Enables a facility designate to manage facility users. This user will have the access needed to create users, delete users and reset passwords for facility users.

Radiology: This web application enables current MobilexUSA Clients, Ordering and Consulting Physicians access to search for claims to view diagnostic reports, and images

Billing: This web application enables current MobilexUSA client's access to view and submit patient activity reports. Access to this application must be coordinated with the MobilexUSA Billing Department.

Orders: This web application enables current MobilexUSA client's access to enter order request, X-Ray, Ekg, Ultrasound, Holter.

Administrator

An administrator is a user that has access to create and modify users. There are three administrator types. Please refer to the Admin Guide for detailed information regarding the Administrator type user

Radiology

The Radiology Application has two methods for searching for patients.

- View Cases:** This option is available for all Radiology Application Users
- Patient Search:** This option is only available for non-facility accounts. Accounts created for Ordering Physicians, Referring Physicians, and Nurse Practitioners.

View Cases

The search criteria screen enables the user to search for claims using four different types of searches.

- **Case Number** – A case number is a unique claim identifier that is assigned by the MobileXUSA dispatching system.
 - Enter the claim number and click search to view a specific claim.
- **Last # Cases** – Entering a number will display that number of most recent claims.
 - **Example:** If a 5 is entered, the five most recent claims will display in the work list.
 - **Note:** The larger the number entered here the longer the retrieval time and the more cases you will have to view.
- **Patient Search** -
 - **Patient Last Name** – Enter the patient's last name and click search. The last name MUST be entered for a patient search and the entire name must be entered.
 - **Patient First Name** – Enter the patient's first name along with the last name to narrow down your search.
- **Date of Service Search** - Entering a Date of Service range will display claims between the Beginning DOS and Ending DOS
- **Medical Record Number** – This field is used to search by the ID the facility uses to identify the patient. This search can only be used if MobileX captures the medical record / inmate number at the time of order entry.

Enter the data to be search in the appropriate field/s and click the **Search** button. To clear all search criteria click the **Reset Search** button.

- Example #1 shows a blank search screen
- Example #2 shows a search screen with a list of exams.

Example #1

Facility: 18358 - WEB REPORT EXTENDED CARE

Radiology | Billing | User Management | Help | Logoff

View Cases

Case Search

Case Number	Last (#) Cases	Beginning DOS
Patient Last Name	Patient First Name	Ending DOS
Medical Record Number		

Note: Please use] character for wildcard search at the end of first or last name

Group by Date of Service

Search **Reset Search**

Example #2

The screenshot shows the Mobilex USA Radiology software interface. At the top, there's a navigation bar with links for Radiology, Billing, User Management, Help, and Logoff. Below the navigation is a search bar labeled "Case Search" with fields for Case Number, Last (#) Cases (set to 3), Patient Last Name, Patient First Name, Beginning DOS, and Ending DOS. There's also a checkbox for "Group by Date of Service" and buttons for "Search" and "Reset Search". Below the search bar is a table listing three medical cases:

Case #	DOS	Patient Name	Facility	DOB	Report Status	Img	Exam
7900497	07/09/2009	GRIFFIN,PETER	WEB REPORT EXTENDED CARE	01/01/1980	Final		EKG
4799340	03/06/2006	GOODING, JR,CUBA	WEB REPORT EXTENDED CARE	11/08/1971	Final		CHEST ABDOMEN
4799342	03/06/2006	PETER,GUNN	WEB REPORT EXTENDED CARE	02/28/2005	Preliminary		OBSTRUCTION SERIES (ABDOMEN)

At the bottom of the page, it says "Page 1".

After a work list is returned please refer to "["Navigating the Selection List"](#)"

Patient Search

The Patient Search tab allows physicians to search for patients. This differs from the View Cases tab as you do not have to be the ordering physician or Practitioner. This allows users to search for patients that are known to them.

Click on the Patient Search Tab

The screenshot shows the Mobilex USA Radiology software interface with the "Patient Search" tab highlighted (circled in red). Above the tabs, there's a link to "Default.aspx?tabindex=1&tabid=8". The main content area contains a privacy statement:

By accessing the MobilexUSA Electronic Records System and reviewing the patient information contained in our database, you agree to not to use and/or disclose the patient information for any purpose in violation of federal, state and local laws and applicable business agreements. You also agree to notify us immediately at (866) 654-6699 of any misuse, unauthorized access, use or disclosure, or any other violation of the privacy, confidentiality and security of patient information related to this Electronic Records System.

At the bottom, there are two buttons: "Yes I agree" and "No I do not agree".

A privacy statement must be agreed to before the user is allowed to proceed.

There are two steps in searching for Reports and Images under the Patient Search option.

1. Searching for Patient
2. Filtering for Claims

Searching for Patient

There are four fields of data that can be used to search for a specific patient. Only two are required.

- **Case Number**
 - This is a MobilexUSA case number (aka: Claim Number or Accession Number)
- **Last Name, First Name** (This is treated as one field)
 - The entire last name is required
 - Only the first letter of the first name is required.
- **DOB**
- **SSN (Last 4 digits)** The last four digits of the patients social security number.

The screenshot shows a web browser window for the Mobilex USA support site at <https://support.mobilexusa.com/Mxinfiniti/Default.aspx?tabindex=1&tabid=8>. The page title is "Mobilex". The navigation bar includes links for Radiology, User Management, Help, and Logoff. Below the navigation bar, there are two tabs: "View Cases" and "Patient Search", with "Patient Search" being the active tab. The main content area is titled "Patient Case Search" and contains four input fields: "Case Number", "Last Name", "First Name", and "DOB". Below these fields are two more input fields: "SSN (Last 4 digits)" and two buttons: "Patient Search" and "Reset All Filters".

After entering the search criteria, click **Patient Search**, any matches to the patient search will display as shown below

Filtering for Claim

Although the top section of the screen differs from the View Cases Tab, the selection list and its functionality remain the same.

Navigating the Selection List

The selection list is located below the search fields and is only visible after a search is performed.

Facility: 18358 - WEB REPORT EXTENDED CARE

Radiology | Billing | User Management | Help | Logoff

View Cases

Case Search

Case Number	Last (#) Cases	Beginning DOS
Patient Last Name	3	<input type="text"/>
Medical Record Number	Patient First Name	Ending DOS

Note: Please use [] character for wildcard search at the end of first or last name

Group by Date of Service

Case #	DOS▼	Patient Name	Facility	DOB	Report Status	Img	Exam
7900497	07/09/2009	GRIFFIN,PETER	WEB REPORT EXTENDED CARE	01/01/1980	Final		EKG
4799340	03/06/2006	GOODING, JR,CUBA	WEB REPORT EXTENDED CARE	11/08/1971	Final		CHEST ABDOMEN
4799342	03/06/2006	PETER,GUNN	WEB REPORT EXTENDED CARE	02/28/2005	Preliminary		OBSTRUCTION SERIES (ABDOMEN)

Page 1

There are eight columns on the selection list. Clicking on the column header will sort the column in ascending order, clicking again will sort the column in descending order.

- **Case #** -Displays the unique MobilexUSA claim ID.
- **DOS** -Date of Service of the current listed case number.
- **Patient Name** – Patient's name of the current listed case number.
- **Facility** – Full name of Facility for current patient.
- **DOB** – Patient's date of birth.
- **Report Status**
 - Preliminary Report – Initial diagnostic impression.
 - Final Report - Detailed diagnostic signed report.
- **Img** – The presence of one of the following icons indicates there are images available to be viewed.

NOTE: This is an optional feature; please contact your MobilexUSA Sales Representative for more information.



- This icon indicates viewer is activated.

- See [Viewing Images with the ULite Viewer](#) for instruction on how to use the image viewer.
- **Exam** – List of exams completed at time of study.

Reports

Diagnostic reports can be viewed and printed; Adobe Reader is required to perform this task. Most computer systems have Adobe installed, attempting to open a report without Adobe will not harm your computer, however you will get an error message that it needs to be installed. Adobe can be downloaded and installed free of charge at <http://get.adobe.com/reader/>

Viewing Reports

System Requirements

- Same as System requirements for the Radiology Application
 - Adobe Reader must be installed.

Click on the **Case Number** to display the report. The Preliminary or Final report will open using and Adobe PDF reader.

Printing Reports

To print the report; click the print button, usually located at the top left side of the PDF Reader screen.



Example of Preliminary and Final Reports

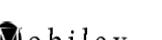
https://support.mobileusa.com/mxlive/Radiology/CaseReportPDF.aspx?pcl=4796563&... 

Search Web                 

58%               

Search Web                 

Pages      

Radiology Report 
Hershey, PA
800.821.9236

CONFIDENTIAL INFORMATION

Case #: 4796563 Date: Area: By:
Telephone #: 800.821.9236 Time:
Fax Number: Attention:
Facility Name: 18355 - WEB REPORT EXTENDED CARE

Exam Date: 03/03/2006 Patient Name: GRIFFIN, MEG Date of Birth: 05/05/1980
Room / Station: 665

Ordering Physician: FRASIER KRANE, M.D. Telephone #: 215.442.0660

Reason: S/F FALL DOWN STAIRS Exam(s): 73605 ANKLE AP/LAT 2V (RT)

Verbal Report:
SAMPLE REPORT: ANKLE: THERE IS NOT FRACTURE OR DISLOCATION OF THE RIGHT ANKLE.

Preliminary Report

Radiologist: RICHARD HELZNER, M.D.

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X - RAY REPORT

THIS REPORT IS BASED SOLELY UPON THE RADIOGRAPHIC EXAMINATION.
CORRELATION WITH THE CLINICAL EXAMINATION IS ESSENTIAL.

CONFIDENTIALITY NOTICE: This facsimile containing any accompanying documentation is intended for the use of MobileUSA or the use of the named addressee(s). If the use of the information disclosed herein is unauthorized, it may result in inadvertent disclosure that is privileged or otherwise confidential. It is not intended to be copied or, except by anyone other than the named addressee(s) or person(s) authorized to deliver it to the named addressee(s). If you receive this facsimile in error, please contact the Radiology Office at 800.821.9236, ext. 3337, Monday-Friday 8am-11pm, and provide your name, telephone number and the date. Once you have reported the error, someone from the Privacy Office will contact you to advise you how to proceed. Please keep the information in a secure place until you are contacted by the Privacy Office and complete the return of the information to the Radiology Office. The Radiology Office will then destroy all copies of the inadvertently sent information, without forwarding it. Thank you for your cooperation.

Facility: WEB REPORT EXTENDED CARE DOB: 03/03/2006
1234 MOBILEX BLVD Case: 4796542
ANYWHERE, PA 12345

Patient: JONES, JIMMY DOB: 01/05/1918 Age: 88
Number: Room: 123

Examination:

CHEST: The lungs are well aerated and clear. The cardiac silhouette is normal in size and configuration. The osseous structures are unremarkable

IMPRESSION: Normal chest.

Final Report

Radiologist: 

RICHARD HELZNER, M.D., FRCR
RADIOLOGIST

Physician: FRASIER KRANE, M.D.
165 WITMER ROAD
HORSHAM, PA 19044
Please call our office at 215.442.0660, ext. 3337 (Monday-Friday 8am-11pm)
1-800-821-9236, ext. 3337 (Monday-Friday 8am-11pm)

MobileUSA
1000 Corporate Park Drive • Suite 100 • Horsham, PA 19044
800.821.9236 • Fax: 215.442.0660
www.mobileusa.com

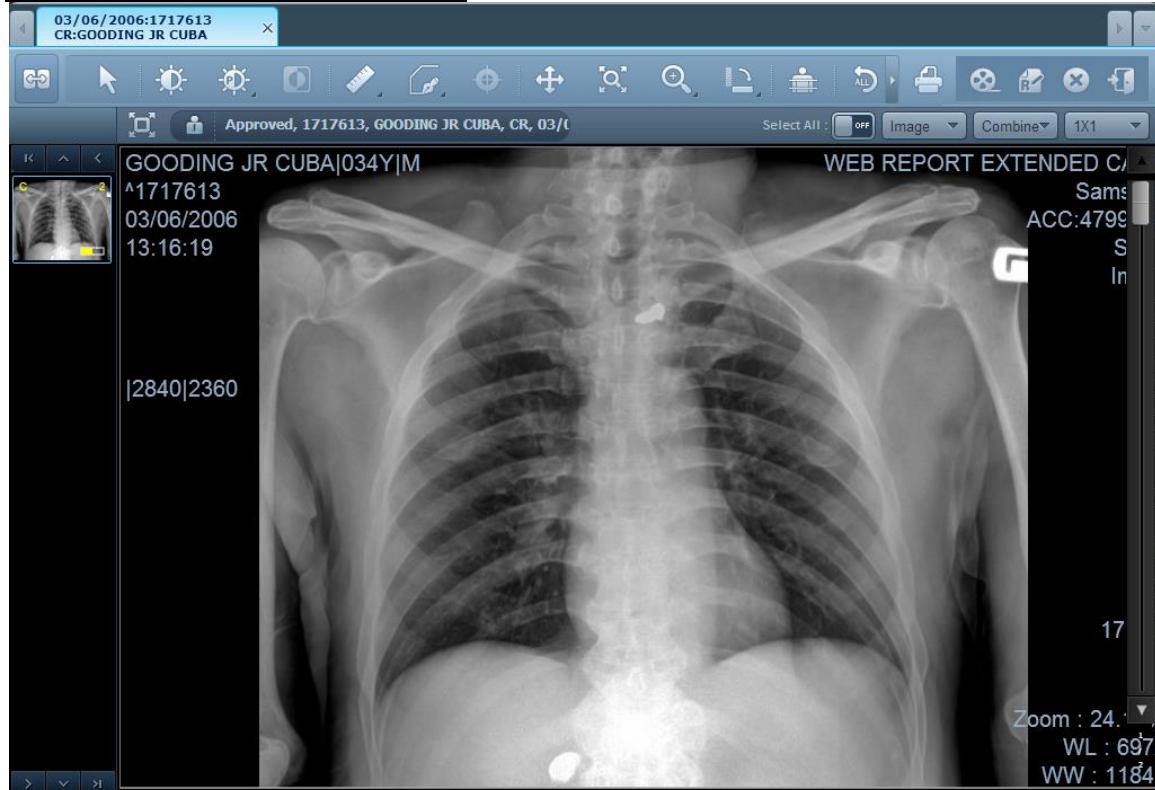
Viewing Images with the ULite Viewer

After a patient's profile has been found and opened in the View Cases screen, a user has the option to view and manipulate the actual exam images. This is done by clicking once on the Image Viewer Icon.



Clicking the Image Viewer Icon will launch the viewer program.

MobilexUSA ULite Image Viewer



The Image Viewer has three sections; the full image section on the right, the tools section across the top and the image thumbnail section on the left. The Image Viewer allows the user to:

- Magnify and Zoom
- Flip and Rotate
- Easily cycle through multiple images
- Display Patient Information
- Adjust the Contrast and Brightness
- Flip and Rotate the Images

Using the Magnifying Glass



- Use this icon to activate and start using the Magnifying Glass. It's located in the Tools Section running across the top of the image and circled in the image below. Once

the magnifying glass is activated, move the mouse to pan the magnifying glass over the image. This will zoom the selected section of the image to be a larger size.

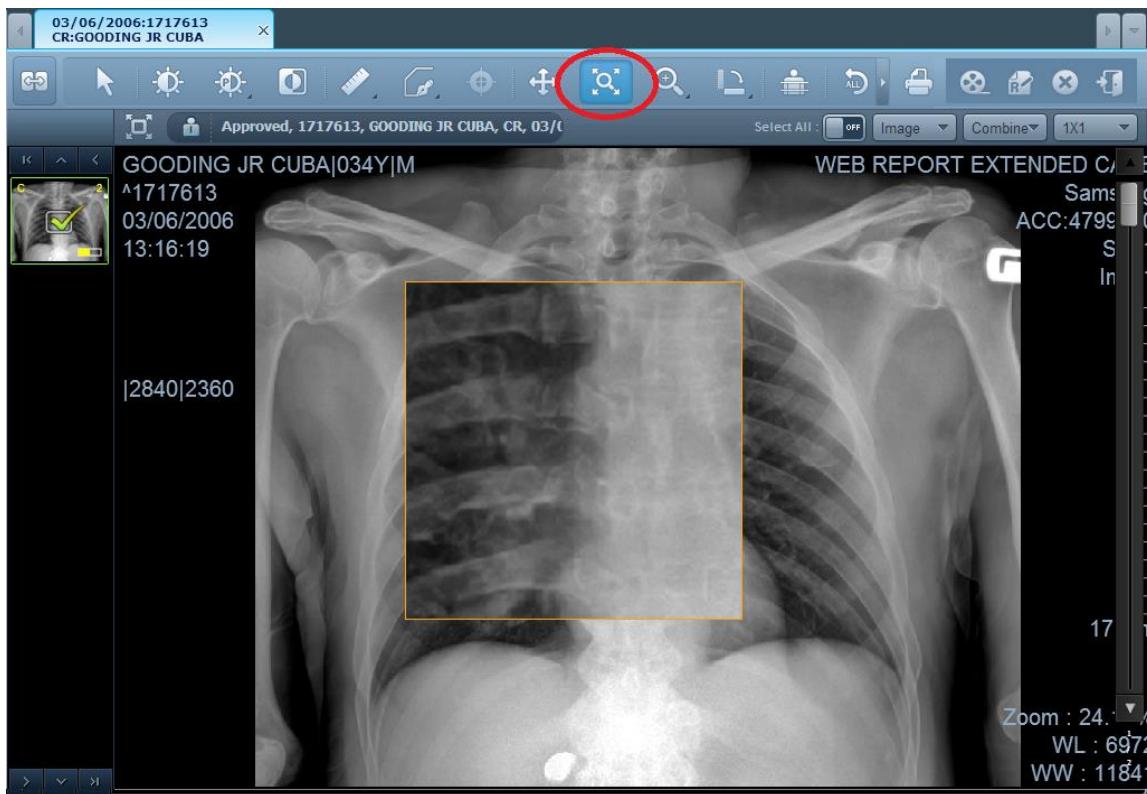
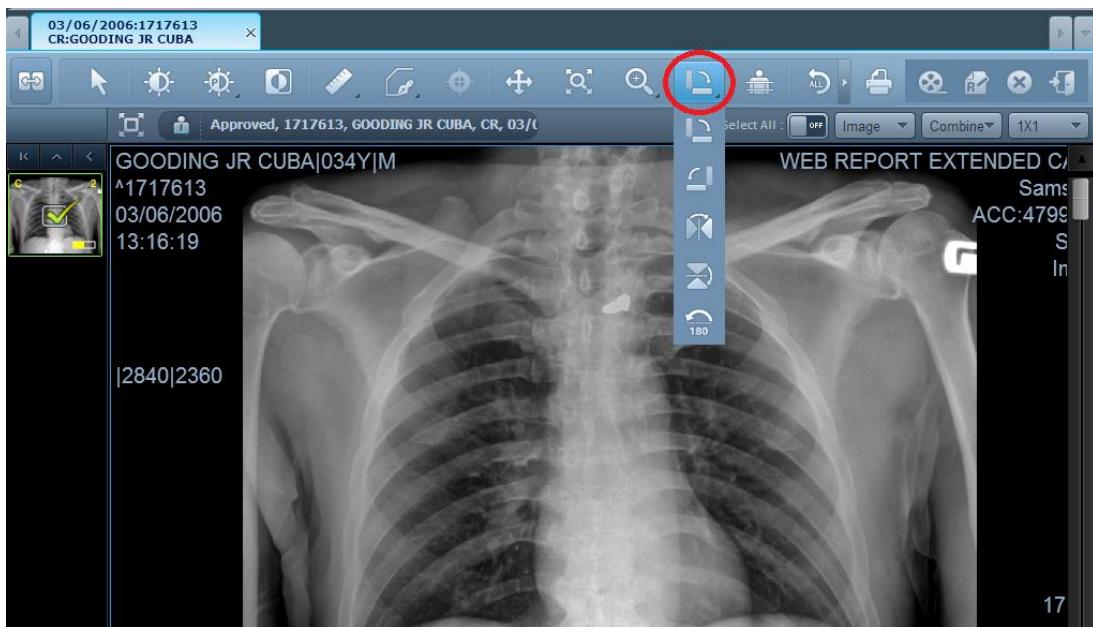


Image Adjustment Tools



Use this icon to activate the Rotation tool, launched from Tools Section running across the top of the image. The Image Viewer allows the user to flip the image both vertically and horizontally, rotate the image left and right as well as image invert.



Flip and Rotate

Clicking either of these buttons will flip the image either vertically or horizontally.



Clicking either of these two buttons will rotate the image either to the left or to the right 90° at a time.



Clicking the below will invert the image or show it 180 degrees rotated from its current view.



Normal Image



Inverted Image

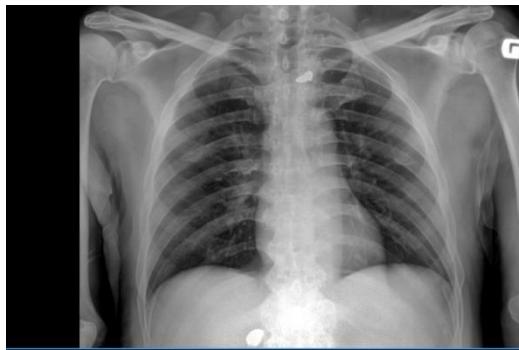


Patient Information Overlay

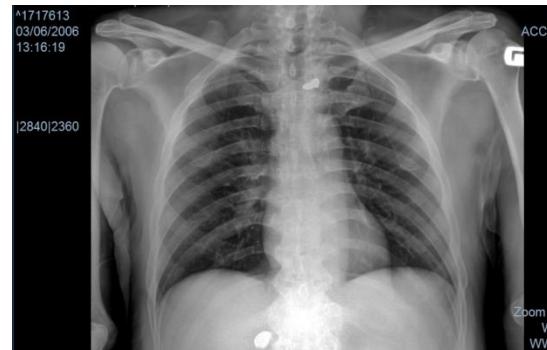


Clicking this button will display the patient information within the corners of the image which includes Patient Name, Date of Service, Facility Name and more.

No Patient Overlay

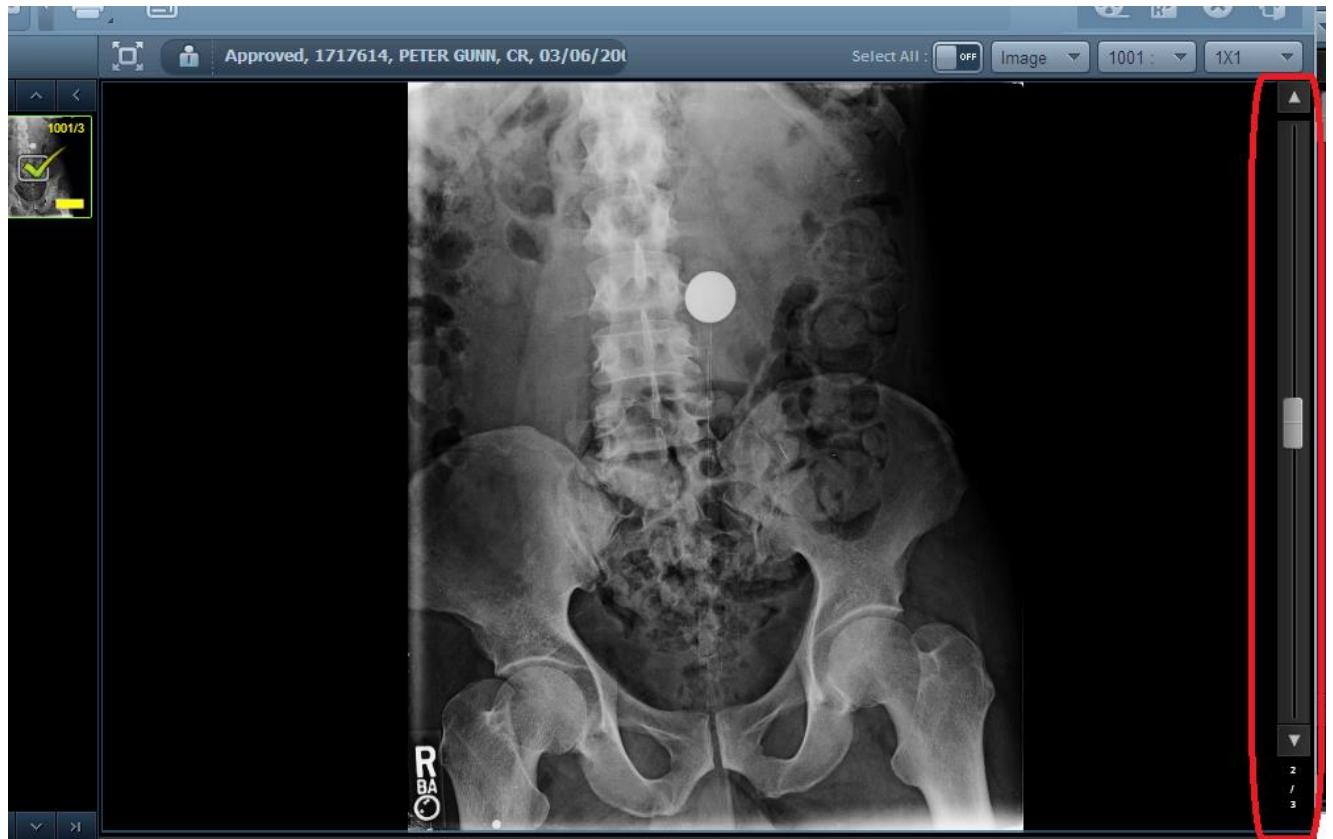


With Patient Overlay



Selecting Different Images

To cycle through multiple images within the viewer, use either your mouse's scroll wheel or the selection bar on the right hand side. At the far bottom-right of the screen, you can view the total number of images and which is currently being viewed. In the example below you can see the claim has 3 images and currently viewing image two of three (2 / 3)



Exiting the ULite Viewer

Once a user has completed the viewing of an image, you may close the viewer and return back to the search screen. Close the ULite image viewer tab of your internet browser and the system will return back to the MobilexUSA MXLive webpage were you may log out completely or search for another patient or exam.

Online Order Entry

Note:

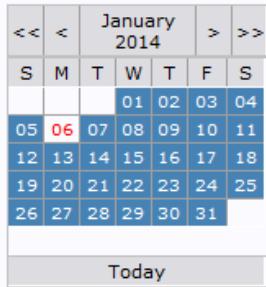
- It is best to press the TAB key to cycle through the input fields.
- Required fields are identified with a red asterix (*)

MobileUSA Online Order Entry Screen.

The screenshot shows the 'Facility Order Entry' screen. At the top, there are navigation links: Logoff, Customer, Employee, and Main Menu. Below that is the Mobilelex USA logo. The main form has sections for Facility Name, Date of Service, Priority, MobilexUSA Patient ID, Patient Name, Hospice Coverage, Wing/Unit, Room, and MRN. A table for 'X-rays' is present with columns for EXAM, Proc., LT / RT, Description, Follow Up, ICD1, ICD2, Reason For Exam, Exam Comments, Accession Number, and Fig. (Select). There are buttons for Ordering Doctor, Search, and Add Doctor. A note says 'To add multiple exams click the "+" key to the left of the EXAM field'. Below the table, there are fields for Special Instructions / Comments and a dropdown for Condition of the patient that indicates why portable xray is necessary. A note says 'Please Select'. A legend at the bottom left indicates that an asterisk (*) denotes a mandatory field. At the bottom are buttons for Submit and Clear Fields.

Date of Service

- The date of service is defaulted to the current date. If a different date is desired, click the calendar to display and select another date of service.



Priority

- Select Priority of Claim from the dropdown list.
 - Normal
 - Stat

MobilexUSA Patient ID

- This is the MobilexUSA MRN, it can be found on prior Mobilex diagnostic reports. However, it can be searched.
- Search for a patient prior to manually adding a new patient

Searching for a Patient

- Click **SEARCH** to Search Start your patient search

Patient Search

Social Security Number

Date of Birth MM/DD/YYYY

Last Name

First Name

Medical Record Number

- Enter known information about the patient
 - Last Name and DOB is the recommended search, a list of patients that match your search criteria will display

Patient Search

Social Security Number

Date of Birth MM/DD/YYYY

Last Name

First Name

Medical Record Number

MobilexUSA Patient ID	Last Name	First Name	Social Security Number	Date of Birth	Medical Record Number
1837471	SMITH	JOHN	000000444	03/01/1923	XXX

Select the patient by Clicking on the Mobilex Patient ID

Adding a Patient

- Click **Add Patient** to manually enter a patient
 - Fields with the *asterix are mandatory.
- Add the patient demographic information and insurance information.
- Click **Submit**

- The Patient Information Screen will display
 - Review and edit where appropriate and click **Submit**

Wing/Unit

- Select a Wing / Unit from the drop down
 - Each wing/unit has an associated fax number, selecting the correct unit will ensure the final report is faxed back to the appropriate unit.

Room

- Enter the room number of the patient.
- If there is no Room enter the location of the patient
 - Example: Medical or Infirmary

Medical Record Number

- This is the MRN of the facility. This is not Mobilex's patient ID.
- This is often used for Inmate #'s or Nursing Facility MRN.

Wing/Unit	*	(please select)
Room	*	<input type="text"/>
Medical Record Number	*	<input type="text"/>
*		

Entering Exam/s

Exam

- Enter the exam by clicking the **EXAM** on the column header

*Xrays				
EXAM	Proc	LT /RT	Description	Follow Up
		NA		No

- This will launch the exam lookup function.
- Select the desired exam
- To refine your search, enter text in the **Exam Desc** and click **Refine**.

Exam Lookup

Exam Code	Exam Desc
330	30 DAY EVENT MONITORS
1	ABDOMEN
2	ABDOMEN (KUB)
3	ABDOMEN (OBSTRUCTION SERIES)
4	AC JOINTS
5	ANKLE
860	BONE AGE STUDIES
850	BONE DENSITY STUDIES
6	CHEST
97	CHEST - 2 VIEW (AP & LAT)
8	CLAVICLE
9	COCCYX
746	CT PREC VERTEBROPLASTY EA VERT CT
747	CT RECONSTRUCTION 3D
700	CT SCAN

Page 1 of 11 Previous Next Go to Page

Refine Search

Exam Desc

Procedure

- Follow the same steps above for the the Procedure code for each exam ordered.
- When you click on the **PROC** header, the system is designed only to display the procedures allowed for the specific exam selected in the prior step.

The screenshot shows a 'Procedure selection' window. At the top, there is a list of codes and descriptions:

- 74000 ABDOMEN 1V / KUB
- 74010 ABDOMEN W OBLIQUE AND CORONAL
- 74020 ABDOMEN INC DECUBITUS OR ERECT
- 74022 ABDOMEN MIN 2V & CHS 1V

Below the list are navigation buttons: 'Page 1 of 1', 'Selected Page', 'Previous', 'Next', and 'Go to Page...'. There is also a 'Refine Search' section with a 'Proc Desc' input field and a 'Refine' button.

Laterality (LT / RT)

- If required you will need to specify right or left.
- If the LT/RT modifier is not required, "NA" will default in the laterality field.

A dropdown menu showing two options: 'LT / RT' and 'NA'.

Follow Up

- Select whether or not the exam is a follow up Yes or No.

A dropdown menu showing two options: 'Follow Up' and 'No'.

ICD's (Diagnosis Codes)

- Select the Diagnosis by clicking on the ICD buttons.

The screenshot shows a table for entering ICD codes. The columns are labeled: EXAM, Proc., LT / RT, Description, Follow Up, ICD1, ICD2, Reason For Exam, Exam Comments, Accession Number, and Hospice Flg. A note at the top right says: "To add multiple exams click the "+" key to the left of the EXAM field".

EXAM	Proc.	LT / RT	Description	Follow Up	ICD1	ICD2	Reason For Exam	Exam Comments	Accession Number	Hospice Flg	(Select)
		NA		No							

- By clicking on the ICD buttons you will get the ICD Code search function. Make your selection by clicking on the ID.
- The system is designed to display ICD's that are related to the exam selected.

ICD Search	
ID	ICD-9 Description
787.3	ABDOMINAL DISTENSION
789.30	ABDOMINAL OR PELVIC SWELLING MASS OR LUMP UNSPECIFIED SITE
789.02	ABDOMINAL PAIN LEFT UPPER QUADRANT
789.01	ABDOMINAL PAIN UPPER RT
789.00	ABDOMINAL PAIN, UNSPECIFIED
787.5	ABNORMAL BOWEL SOUNDS
786.7	ABNORMAL CHEST SOUNDS-RALES
V70.3	ADMISSION TO NURSING HOME
V70.0	ANNUAL/ROUTINE EXAMINATION
V55.4	ARTIFIC OPEN DIG TRACT/J TUBE
578.1	BLOOD IN STOOL
592.0	CALCULUS OF KIDNEY
592.1	CALCULUS OF URETER
786.30	CHEST/RIB PAIN, UNSPECIFIED
564.00	CONSTIPATION

Page 1 of 5 [Previous](#) [Next](#) [Go to Page](#)

Refine Search	
Description	
<input type="button" value="Refine"/>	

Reason for Exam

- Enter the reason the exam
 - The reason for the exam can be different than the ICD description
 - The ICD could be “COUGH” while the Reason for Exam is Rule out CHF

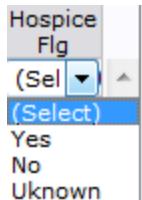
Exam Comments

- This is not a required field but is used to denote an special information related to the specific exam
 - Example – If a chest is ordered and appropriate comment would be (Patient has pacemaker)

*		
Reason For Exam	Exam Comments	

Hospice Flag

- In an earlier step it was identified if the patient is currently on Hospice.
- This field is to identify if the exam being performed is related to the patient's current hospice diagnosis.



Entering the Ordering Practitioner

Although the field is labeled Ordering Doctor, this field is used to select the person that is ordering the exam. In some instances this could be a Nurse Practitioner or a Physician Assistant.

Ordering Doctor * [Search](#) [Add Doctor](#)

Searching

- Click on Search to find the ordering doctor.

Doctor Search

Last Name	MOBILEX
First Name	
City	
St	
Telephone	

Search

Doc No Last Name	First Name	City	St	Telephone
103044 MOBILEX	DOCTOR	HORSHAM	PA	215.442.0660

Page 1 of 1 [Previous](#) [Next](#) [Go to Page](#)

Refine Search

Last Name	
First Name	
City	
St	
Telephone	

[Refine](#)

- Enter the doctor's last name and first name then click search. This will give you a list of doctors based on your search criteria.
 - Last and First Name are the best way to search for doctors in the database.
 - Partial Names may also be used.

- If the ordering doctor appears select by clicking on the Doc No. shaded in Blue.

Doc No

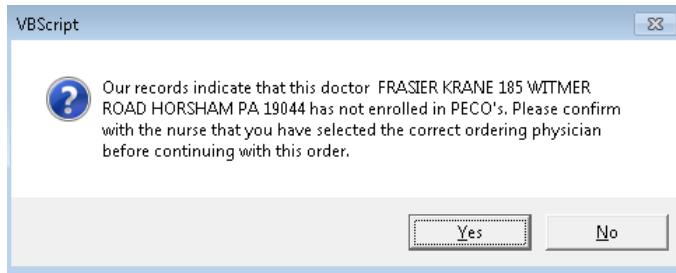
103044

Ordering Doctor * [Search](#)

MOBILEX, DOCTOR
101 ROCK ROAD
HORSHAM, PA 19044-

- PECOS Warning**

- If the ordering Physician is not enrolled in PECOS the following message will appear. If the ordering physician is correct click **Yes**, Click **No** to return to the doctor search screen.



Adding a Doctor

If the ordering doctor is not found a doctor may be manually added to the system.

- Click **Add Doctor**.

Ordering Doctor * [Search](#) [Add Doctor](#)

- Enter the required information
 - First Name, Last Name, Telephone
 - Enter the address if available
- NEW DOCTOR ENTRY**
- | | | |
|----------------|----------------------|--|
| First Name | * | <input type="text"/> |
| Last Name | * | <input type="text"/> |
| Telephone | * | <input type="text"/> - <input type="text"/> - <input type="text"/> |
| Address Line 1 | <input type="text"/> | |
| City | <input type="text"/> | |
| State | <input type="text"/> | |
| Zip | <input type="text"/> | |
- * - Denotes Required Field
- [Submit](#) [Clear](#)
- Click **Submit**

Special Instructions

Special Instructions /
Comments

- This field is a free text field used to add any notes or comments regarding the visit.
 - Example: (Example: patient is out of building until (time) or the patient needs to be medicated 30 minutes prior to exam.)

Reason for Portable Exam

- Please select the condition of patient that indicates why a portable xray is required.

Condition of the patient that indicates why portable xray is necessary

Please Select

Condition of the patient that indicates why portable xray is necessary

Please Select

Please Select

Advanced Age/Non-Ambulatory
Altered Mental Status
Alzheimer's
Bedridden/Non-Ambulatory
Dementia
Fall Risk
Mentally Challenged
Non-Ambulatory
Obese
Other
Oxygen Dependent
Patient Fell/Non-Ambulatory
Patient Weak/Non-Ambulatory
Quadriplegic
Risk Of Infection
Senile
Unresponsive

- If Other is selected, enter text in the field below.

Condition of the patient that indicates why portable xray is necessary

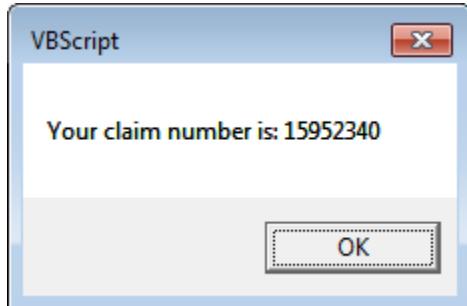
Other

- Click **Submit**.

Compliance

The Compliance Screen will launch.

- Answer the compliance question and enter your first name, last name and title and click Submit to finalize the order and display the claim number



Billing

The billing portal enables the MobilexUSA Clients gain access to review activity reports, provide insurance type information and view & print Mobilex invoices.

You will be notified by email when your activity report is available. The email will contain a link that will bring you to the MobilexUSA MXLive login page.



After you have successfully logged in, click the **Billing Tab** to launch the billing application.



Activity Reports

If more than one Activity Report available, user will be prompted to select from an active Activity Report

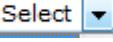
The screenshot shows a Windows Internet Explorer window for MobileX USA. The title bar reads "MobileX USA - Windows Internet Explorer" and the address bar shows "https://support.mobilexusa.com/mxdev/Default.aspx?appname=Billing&tabname=Activity Reports". The main content area displays the MobileX logo and the text "Facility: 18641 - LORIEN OF RIVERSIDE". Below this is a navigation menu with links to Radiology, Billing, User Management, Help, and Logoff. A sub-menu titled "Activity Reports" is open. The main content area is titled "Activity Report Listing" and contains a table with two rows of data:

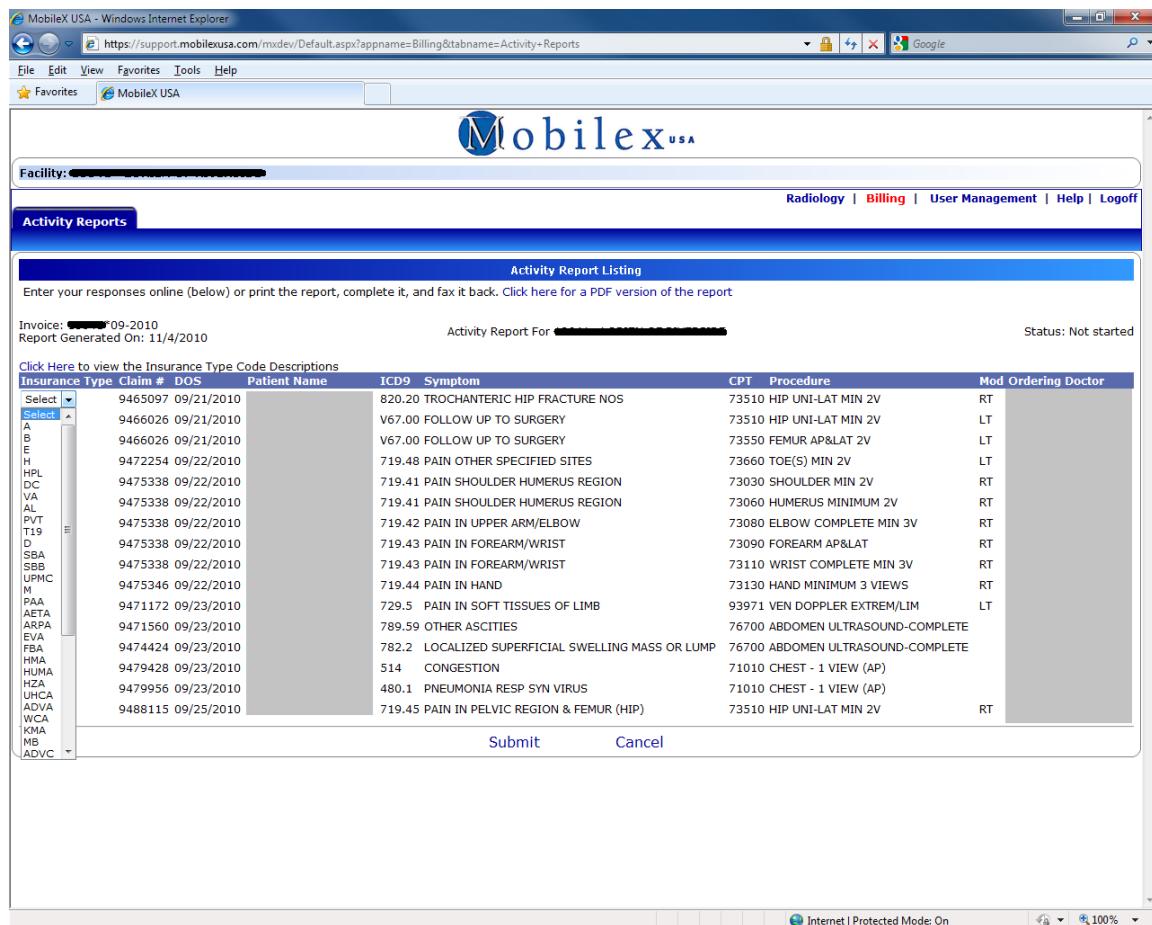
Invoice Number	Date	Description	Status
16904*08-2010	11-04-2010	Activity report for 16904 - ABC Manor	Not started
16904*09-2010	11-04-2010	Activity report for 16904 - ABC Manor	Not started

If only one invoice is available, the user will be brought into the open invoice.

The screenshot shows a Windows Internet Explorer window for MobileX USA. The title bar reads "MobileX USA - Windows Internet Explorer" and the address bar shows "https://support.mobilexusa.com/mxdev/Default.aspx?appname=Billing&tabname=Activity+Reports". The main content area displays the MobileX logo and the text "Facility: [REDACTED]". Below this is a navigation menu with links to Radiology, Billing, User Management, Help, and Logoff. A sub-menu titled "Activity Reports" is open. The main content area is titled "Activity Report Listing" and contains a message: "Enter your responses online (below) or print the report, complete it, and fax it back. Click here for a PDF version of the report". Below this, there is a table with columns: Insurance Type, Claim #, DOS, Patient Name, ICD9, Symptom, CPT, Procedure, Mod, Ordering Doctor, and Status. The status for all entries is "Not started". The table lists various medical codes and symptoms, such as "820.20 TROCHANTERIC HIP FRACTURE NOS", "V67.00 FOLLOW UP TO SURGERY", and "73510 HIP UNI-LAT MIN 2V". At the bottom of the table are "Submit" and "Cancel" buttons. The status bar at the bottom of the browser window shows "Internet | Protected Mode: On" and "100%".

Insurance Type Entry

- Click the  drop down box to display a list of possible insurance types.
 - The drop down list only displays the code.
- Select a code from the dropdown list.
- After a code is selected, the drop down list will close.
- Repeat these steps for each patient on the Activity Report
- Click Submit, when completed.
- You can save your progress at any time by clicking Submit
 - The activity report will close after all the patient insurance types are entered.



Insurance Type	Claim #	DOS	Patient Name	ICD9	Symptom	CPT	Procedure	Mod	Ordering Doctor
Select	9465097	09/21/2010		820.20	TROCHANTERIC HIP FRACTURE NOS	73510	HIP UNI-LAT MIN 2V	RT	
Select	9466026	09/21/2010		V67.00	FOLLOW UP TO SURGERY	73510	HIP UNI-LAT MIN 2V	LT	
A	9466026	09/21/2010		V67.00	FOLLOW UP TO SURGERY	73550	FEMUR AP&LAT 2V	LT	
B	9472254	09/22/2010		719.48	PAIN OTHER SPECIFIED SITES	73660	TOE(S) MIN 2V	LT	
E	9475338	09/22/2010		719.41	PAIN SHOULDER HUMERUS REGION	73030	SHOULDER MIN 2V	RT	
H	9475338	09/22/2010		719.41	PAIN SHOULDER HUMERUS REGION	73060	HUMERUS MINIMUM 2V	RT	
HPL	9475338	09/22/2010		719.42	PAIN IN UPPER ARM/ELBOW	73080	ELBOW COMPLETE MIN 3V	RT	
DC	9475338	09/22/2010		719.43	PAIN IN FOREARM/WRIST	73090	FOREARM AP&LAT	RT	
VA	9475338	09/22/2010		719.43	PAIN IN FOREARM/WRIST	73110	WRIST COMPLETE MIN 3V	RT	
AL	9475338	09/22/2010		719.44	PAIN IN HAND	73130	HAND MINIMUM 3 VIEWS	RT	
P/L/T	9475338	09/22/2010		729.5	PAIN IN SOFT TISSUES OF LIMB	93971	VEN DOPPLER EXTREM/LIM	LT	
T19	9475338	09/22/2010		789.59	OTHER ASCITIES	76700	ABDOMEN ULTRASOUND-COMPLETE		
D	9475338	09/22/2010		782.2	LOCALIZED SUPERFICIAL SWELLING MASS OR LUMP	76700	ABDOMEN ULTRASOUND-COMPLETE		
SBA	9475338	09/22/2010		514	CONGESTION	71010	CHEST - 1 VIEW (AP)		
SBB	9475346	09/22/2010		480.1	PNEUMONIA RESP SYN VIRUS	71010	CHEST - 1 VIEW (AP)		
UPMC	9471172	09/23/2010		719.45	PAIN IN PELVIC REGION & FEMUR (HIP)	73510	HIP UNI-LAT MIN 2V	RT	
M	9471560	09/23/2010							
PAA	9474424	09/23/2010							
AETA	9479428	09/23/2010							
ARPA	9479956	09/23/2010							
EVA	9488115	09/25/2010							
FBA									
HMA									
HUMA									
HZA									
UHCA									
ADVA									
WCA									
KMA									
MB									
ADVIC									

[Submit](#) [Cancel](#)

- To display a list of insurance code descriptions click the “Click Here” link directly above the Insurance Type column.
 - This page can be printed for later use.
- Click the Back button on you internet browser to return to the Activity Report page.

The screenshot shows a Windows Internet Explorer window for the MobileX USA application. The main menu bar includes File, Edit, View, Favorites, Tools, Help, and a Google search bar. The title bar reads "MobileX USA - Windows Internet Explorer" and the URL is "https://support.mobilexusa.com/mxdev/Default.aspx?appname=Billing&tabname=Activity+Reports". A "Favorites" button and a "MobileX USA" icon are also present.

The main content area displays "Facility: 18641 - LORIEN OF RIVERSIDE". On the right, there are links for Radiology, Billing, User Management, Help, and Logoff.

A blue header bar at the top of the main content area says "Activity Reports". Below it is a "Insurance Type Listing" window with a close button. The window contains a table with two columns: "Insurance Type Description" and "Insurance Type Description". The data listed is as follows:

Insurance Type Description	Insurance Type Description
A Medicare Part A - skilled	
B Medicare Part B - Non-skilled	
E Employee	
H Hospice	
HPL Hospital (patient sent to hospital)	
DC Discharged (other)	
VA Veterans Administration - skilled	
AL Assisted Living	
PVT Private Pay	
T19 Medicaid	
D Direct - all other insurances not listed below	
SBA Security Blue - skilled - Highmark BS requires that we bill you for skilled patients	
SBB Security Blue - non-skilled - Highmark BS requires that we bill you for non-skilled patients	
UPMC UPMC requires that we bill you for both skilled and non-skilled patients	
M Managed Care - skilled	
PAA PACE - skilled	
AETA Aetna - skilled	
ARPA AARP - skilled	
EVA Evercare - skilled	
FBA Freedom Blue - skilled	
HMA Highmark - skilled	
HUMA Humana - skilled	
HZA Horizon - skilled	
UHCA Secure Horizons, Oxford, Medicare Complete - skilled	
ADVA HealthAmerica Advana, Conventry Health Care Advana, Advana Freedom - skilled	
WCA WellCare - skilled	
KMA Kaiser Mid Atlantic - skilled	
MB Managed care skilled and/or non-skilled services included in your contract with a managed care entity YOU must BILL for the service	
ADVC HealthAmerica Advana - skilled and non-skilled services included in your contract w/HealthAmerica	
EVC Evercare - skilled and non-skilled services included in your contract w/UHC-Evercare	
PAB PACE - non-skilled	
AETB Aetna - non-skilled	
ARPB AARP - non-skilled	
EVB Evercare - non-skilled	
FBB Freedom Blue - non-skilled	
HMB Highmark - non-skilled	
HZB Horizon - non-skilled	
HUMB Humana - non-skilled	
UHCB Secure Horizons, Oxford, Medicare Complete - non-skilled	
ADVB HealthAmerica Advana, Conventry Health Care Advana, Advana Freedom - non-skilled	
WC8 WellCare - non-skilled	
KMB Kaiser Mid Atlantic - non-skilled	
EVO Evercare - we will bill for both A and B patients	
EAEE Erickson Advantage/Evercare - we will bill for both A and B patients	

The status bar at the bottom shows "Done", "Internet | Protected Mode: On", and a zoom level of "70%".

Per Diem Entry

If the activity report displays the Per Diem entry under the activity report, please provide the total days for the current invoice month in the association per diem category.

Per Diem Description	Per Diem Days
Medicare Part A Per Diem Days for SEPTEMBER 2010	<input type="text"/>
Managed Care Per Diem Days for SEPTEMBER 2010	<input type="text"/>
VA Medicare Part A Per Diem Days for SEPTEMBER 2010	<input type="text"/>

Submit Cancel

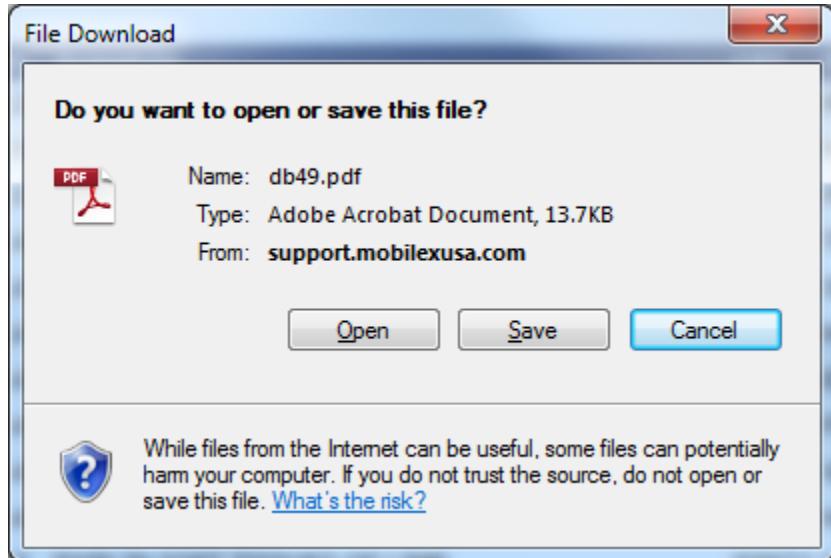
Print and Fax Activity Report

The system also allows the user to print the activity report, manually enter the data, and fax the report back to the MobilexUSA billing center.

- Click the [Click here for a PDF version of the Report.](#)



- You will be prompted to download the PDF File



- Click **Open** to open the PDF File
- Your system will open the file in your PDF viewer

The Highlands
800 Highland Road
Suite 211B-2320
Activity Report For: [REDACTED]
Activity Period: [REDACTED]

MobilexUSA
BILLING OFFICE

Billing Analyst: [REDACTED] Tel: 800.786.8015
Questions Call: 800.786.8015 X#105 Fax: 800.288.1059
Fax To: 830.990.3721
Cost Center: 71511

Claim #	DOS	Patient Name	Insurance Type	ICD9	Symptom	CPT	Med	Procedure	Ordering Doctor		
951118	01/01/2010	V	[REDACTED]	30	780.2	SYNCOPE AND COLLAPSE	98005	EKG WITHOUT INTERP	D	3	
941543	09/08/2010	N	[REDACTED]		719.44	PAIN IN HAND	73130	RT	HAND MINIMUM 3 VIEWS	D	3
947342	09/23/2010	C	[REDACTED]		718.41	PAIN SHOULDER HUMERUS REGION	73030	RT	SHOULDER MIN 2V	D	3
947342	09/23/2010	C	[REDACTED]		719.43	PAIN IN FOREARM/WRIST	73030	RT	FOREARM/APPLAT	D	3
948025	09/24/2010	S	[REDACTED]	/	780.97	ALTERED MENTAL STATUS	71010	CHEST- 1 VIEW (AP)	D	3	

____ Medicare Part A Per Diem Days for SEPTEMBER 2010
____ Managed Care Per Diem Days for SEPTEMBER 2010
____ VA Medicare Part A Per Diem Days for SEPTEMBER 2010

Please Print Your Name _____ Date _____

- Print to your local printer
- Fill out the insurance type for each patient listed
- Fill out the per diem days if applicable
- Fax completed form to the fax number listed in the top section of the Activity Report.

Invoices

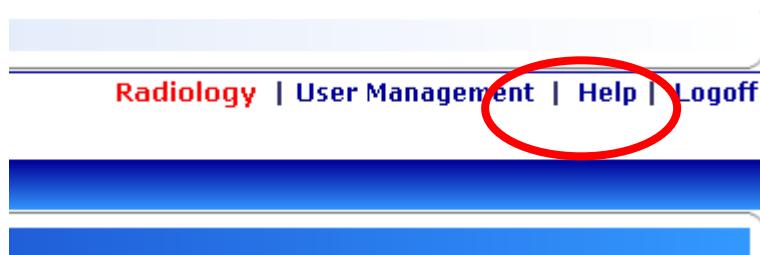
Available invoices can be found under the Downloads tab



Other Tools

Help

To display / print the newest version of the MobilexUSA On-Line System user manual, click the HELP option on the main menu. Adobe PDF viewer is required to display the document.



Logoff

To logoff off of the MobilexUSA On-Line system, click the LOGOFF option on the main menu.



User Management

To edit your user settings, click on the User Management option on the main menu.



This will open the User Management Screen.

A screenshot of a Microsoft Internet Explorer window displaying the "User Management" screen. The URL in the address bar is "https://support.mobilexusa.com - MobileX USA - Microsoft Internet Explorer".

The User Management screen contains the following fields:

- WEB REPORT EXTENDED CARE, Facility (dropdown menu)
- Login ID: 18358
- Email: helpdesk@mobilexusa.com
- First Name: Facility
- Last Name: WEB REPORT EXTENDED CARE
- Phone: 555-555-5555
- Password (text input field)
- Confirm Password (text input field)
- Secret Question: What is your 5 digit Zip Code?
- Secret Answer: 46123

Below these fields is a section titled "Applications" with the following dropdown menus:

- Initial Application: Radiology
- Initial Tab: View Cases

At the bottom of the form are two buttons: "Update User" and "Close".